

# Armor Anywhere Agent 3.0 Installation

## Armor Knowledge Base

After you complete the Sales process, you will receive an email to access the Armor Management Portal (AMP) for the first time.

## Install The Anywhere Agent

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Based on your operating system, select the appropriate document to learn how to install the Anywhere agent:

- [Windows](#)
- [Linux](#)

## Accounts Created

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Information on the user accounts created per the install

- `armoradmin`
  - created with the `armor credential` command
  - This is the user that is now used with our remote support application.
  - On **Linux**
    - A `sudoers` file is created if not already, and the user is added to the list
    - The user is also added to `sshd_config`
  - On **Windows**
    - If the machine is detected as a domain controller, the user is not created
    - The user is added to groups `Administrators` and `Remote Desktop Users`
- `remotesupport`
  - On **Linux**
    - This user is only added when the `remote-support install` command is executed.
    - Our remote support application service runs under this user
- `LOCALSYSTEM`
  - On **Windows**, this is the user the Armor Agent service.
  - The Armor Agent does not create nor interact with any settings of this user.
- `SYSTEM`
  - On **Windows**, this is the user the Armor supervisor runs as via scheduled tasks.
  - The Armor Agent does not create nor interact with any settings of this user.
- `root`
  - On **Linux**, this is the user the armor agent and armor supervisor (via `cron`) run under.
  - The Armor agent does not create nor interact with any settings of this user.
  - This user must not be disabled nor have it's password expired so that `cron` will continue to run.
    - This is needed for the armor supervisor to heartbeat on an interval.
    - The supervisor is a secondary agent which is mainly used for stopping/starting the armor agent via scheduled Toolbox tasks and updating the armor agent.