

Business Continuity

Armor Knowledge Base

Topics Discussed

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This section describes the add-on products that are only available to **Armor Complete** users.

Resource Monitor

Step 1: Review product information

Armor, along with Panopta, offers the following add-on product options to expand application visibility with additional monitors:

- 10 Advanced Resource Monitors
- 50 Advanced Resource Monitors
- 150 Advanced Resource Monitors

Step 2: Order a resource monitor

1. In the Armor Management Portal (AMP), in the left-side navigation, click **Marketplace**.
2. Locate and select **Resource Monitor**.
3. Locate the desired add-on product option, and then click **Choose This**.
4. Click **Purchase**.
5. (Optional) A ticket will be automatically created and sent to Armor Support. To see the status of this ticket, in the left-side navigation, click **Support**, and then click **Tickets**. Armor will use this ticket to communicate with you about the status of your order and to inquire about your specific configuration requests.

Backup & Recovery



This Backup & Recovery add-on product from R1 Soft is geared towards users who utilize the London (LHR01), Amsterdam (AMS01), or Singapore (SIN01) data centers.

If you use the Dallas (DFW01) or Phoenix (PHX01) data center, then you can use the Advanced Backup add-on product from Rubrik. To learn more, see [Advanced Backup](#).

Step 1: Review product information

Use the **Backup and Recovery** add-on product to backup your data on your secure cloud server.

To fully use the **Backup and Recovery** add-on product, you must order the server (**Backup and Recovery Server**) and the agent (**Backup and Recovery Agent**).

Step 2: Order Backup and Recovery Server

1. In the Armor Management Portal (AMP), in the left-side navigation, click **Marketplace**.
2. Locate and select **Backup & Recovery Server**.
3. Select the desired add-on product.
4. In **Name**, enter a descriptive name to label the add-on product option.
5. In **Workload**, you can select an existing workload or a new workload.
 - If you select a new workload, then in **New Workload Name**, enter a descriptive name.
6. In **In Workload Tier**, you can select an existing tier or a new tier.
 - If you select a new tier, then in **New Tier Name**, enter a descriptive name.

7. In **Location**, select a data center location.
8. In **Password**, copy and store the password in a secure location. This password lets you access the virtual machine.
 - You can click **Generate** to have Armor create a new password.
 - You can also enter your own password. This password must follow the rules listed in the user interface.
9. Click **Purchase**.
10. A ticket will be automatically created and sent to Armor Support. To see the status of this ticket, in the left-side navigation, click **Support**, and then click **Tickets**. Armor will use this ticket to communicate with you about the status of your order and to inquire about your specific configuration requests.

Step 3: Order Backup and Recovery Agent

1. In the Armor Management Portal (AMP), in the left-side navigation, click **Marketplace**.
2. Locate and select **Backup & Recovery Agent**.
3. Click **Choose This**.
4. Click **Purchase**.
5. (Optional) A ticket will be automatically created and sent to Armor Support. To see the status of this ticket, in the left-side navigation, click **Support**, and then click **Tickets**. Armor will use this ticket to communicate with you about the status of your order and to inquire about your specific configuration requests.

Continuous Server Replication (Disaster Recovery)

Use the Continuous Server Replication (Disaster Recovery) add-on product to meet compliance requirements and to keep your applications running during an environment outage.

To learn how to order this add-on product and to request a live recovery or test failover, see:

- [Continuous Server Replication \(Disaster Recovery\) for native users](#)
 - The term **native users** refers to customers who have only used the Gen 4 (amp.armor.com) platform.
- [Continuous Server Replication - Disaster Recovery - for Upgraded Users](#)
 - The term **upgraded users** refers to customers who previously used the Gen 3 (my.armor.com) platform, but have upgraded to the Gen 4 (amp.armor.com) platform.

Advanced Backup

If you use the Dallas (DFW01) or Phoenix (PHX01) data center, then you can use the Advanced Backup add-on product from Rubrik. To learn more, see [Advanced Backup](#).



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