

Configure notification preferences (snippet)

Armor recommends that you configure your account to receive notifications for **Account**, **Billing**, and **Technical** events.



These notification preferences do not relate to support tickets.

To update your notification preferences for support tickets, see [Support Tickets](#).

Account	<p>You will receive a notification when:</p> <ul style="list-style-type: none">• A password expires in 14 days.• A password expires in 7 days.• A password expires in 24 hours.• A password has expired.
Billing	<p>You will receive a notification when:</p> <ul style="list-style-type: none">• An invoice has posted.• An invoice is past due (2, 10, 15, 25, and 30 days).• A payment method will soon expire (1, 15, and 30 days). <div data-bbox="235 772 272 810" data-label="Image"></div> <p>You can configure a user to become the primary billing contact for an account. This user will receive billing notifications. Additionally, this user will be listed in the Bill to field in an invoice.</p> <ol style="list-style-type: none">1. In the Armor Management Portal (AMP), in the left-side navigation, click Account.2. Click Users.3. Locate and hover over the desired user.4. Click the vertical ellipses.5. Select Set as Primary Billing Contact.6. Click OK.
Technical	<p>You will receive a notification when:</p> <ul style="list-style-type: none">• A virtual machine will be deleted or downgraded.• CPU, disk, and memory utilization is at more than 90% for 5 minutes.• Ping, SSH (Linux), or RDP (Windows) fails for 5 minutes.



You can only change the notification preferences for your own account. You cannot change the notification preferences for other user accounts.

1. In the Armor Management Portal (AMP), in the top, right corner, click the vertical ellipses.
2. Click **Settings**.
3. Click **Notification Preferences**.
4. Use the slider to make your desired changes.
 - Select **Alert** to receive notifications in the top bar in the Armor Management Portal (AMP).
 - Select **Email** to receive notifications through email.
 - You can select both notification options.
5. Click **Update Notification Preference** to save your changes.