

# Uninstall the Armor Anywhere Agent

## Overview

The uninstall command uninstalls the Armor Anywhere agent, subagents, and user accounts.



If you uninstall the agent, the *armoradmin* user account will simply be disabled, and not removed from your system. The *armoradmin* user account continues to be in your system in case you need Armor's assistance to reinstall the agent or to troubleshoot other issues.

When you uninstall the agent, the corresponding virtual machine (or server) will be displayed in the Armor Management Portal (AMP) in a disabled status. As an optional step, after you uninstall the agent, you can remove the disabled virtual machine (or server) from your AMP account.

## Step 1: Stop the service and uninstall the agent

### For Windows users



The agent installation file is located at: `C:\armor\`

1. Stop the service: `C:\armor\opt\armor stop`
2. Uninstall the agent: `C:\armor\opt\armor uninstall`

### For Linux users



The agent installation file is located at: `/opt/armor/`

1. Stop the service: `/opt/armor/armor stop`
2. Uninstall the agent: `/opt/armor/armor uninstall`

## Step 2: Remove the agent from the Armor Management Portal (AMP)

You can remove the instance through AMP or through an API call

### Method 1: Remove the agent through AMP



When you uninstall the agent, the corresponding virtual machine (or server) will be displayed in AMP in a disabled status.



Before you can remove the agent, the agent must be in a **Needs Attention** state.

1. In the Armor Management Portal (AMP), in the left-side navigation, click **Infrastructure**.
2. Click **Virtual Machines**.
3. Locate and hover over the desired virtual machine.
4. Click the vertical ellipses.
5. Click **Delete**.
6. Mark **Delete now**.
7. Click **Delete VM**.

### Method 2: Remove the agent through an API call

You can use the `DELETE /vms/core/{coreInstanceId}` API call to remove an instance.

**DELETE** /vms/core/{coreInstanceId} Delete a Core VM.

Response Class (Status 200)  
string

Response Content Type

**Parameters**

Parameter	Value	Description	Parameter Type	Data Type
coreInstanceId	<input type="text" value="(required)"/>	The Guid of the Core Instance to delete	path	string

**Response Messages**

HTTP Status Code	Reason	Response Model	Headers
400	Invalid request.		



To learn more about the Armor API system, see [Armor API Guide](#).

## Step 3: Verify disconnection

After you uninstall the agent, Armor recommends that you test the connection for each previously configured firewall rule.

To verify a disconnection to an Armor service endpoint, use the telnet command.



The following example tests connectivity to [api.armor.com](https://api.armor.com) over 443/tcp: Troubleshooting:

```
telnet 146.88.106.210 443
```

For Windows systems without the telnet feature installed, you can also use PowerShell:

```
new-object System.Net.Sockets.TcpClient('146.88.106.210', 443)
```