

Account Activity

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 To fully use this screen, you must have the **View Account Activity** permission assigned to your account.

Overview


You can use the **Activity** screen to view the infrastructure changes made to your account.


Additionally, this screen displays upcoming events, such as a virtual machine that has been scheduled to delete at the end of the billing cycle.

This screen retains and displays information for a 13-month period.

This screen will list changes to:

- Virtual machines, including workloads and tiers
- Advanced Backup
- Firewall rules
- Dynamic Threat Blocking (IP Reputation Manager)
- L2L VPN tunnels
- Disaster Recovery
- Log Retention
- Marketplace orders
- SSL VPN connections



 This screen will not include support tickets, nor invoices.

 This screen limits to 10,000 rows of returned data.

Access the Account Activity screen

1. In the Armor Management Portal (AMP), in the left-side navigation, click **Account**.
2. Click **Activity**.
3. Review the columns.

Column	Description
User	This column displays the name of the user who performed the action. Sometimes, a Hero will perform an action in your account. In this case, the name of the Hero will be displayed, along with ARMOR .
Type	This column displays the section of AMP that has been affected: <ul style="list-style-type: none">• Security• Marketplace• Infrastructure• Support• Account
Date	This column displays the date and time when the action took place.

Activity	<p>This column displays a brief description of the action.</p> <div style="border: 1px solid #ccc; padding: 10px; margin: 10px 0;"> <p> You can click the arrow to view detailed activity information.</p> <p>Detailed activity information varies between account actions; however, some common detailed activity information are:</p> <ul style="list-style-type: none"> • Power Action - The action made to a virtual machine, such as powerOn, powerOff, or shutdown. • Action - Unlike Power Action, this action refers to more general changes, such as Updated or Added. • Name - This entry can vary based on the action: <ul style="list-style-type: none"> • For example, for any changes made to a virtual machine, then the name of the virtual machine will be listed. • For any changes made to a policy, then the name of the policy will be listed. • VM Name - The name of the virtual machine that was updated. • VM ID - The ID of the virtual machine that was updated. • VM UUID - The universally unique identifier of the virtual machine that was updated. • URL - The specific AMP URL where the action took place. • User - The name of the user who performed the action. • Affected Username - The user name of the user who was updated. • Notes - False indicates that there isn't a corresponding entry. • Tag - False indicates that there isn't a corresponding entry. • Workload Name - The name of the workload that was updated. </div> <div style="border: 1px solid #ccc; padding: 10px; margin: 10px 0;"> <p> To view a list of all actions listed, see Review list of supported account activities.</p> </div>
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Review list of supported account activities

The **Activity** screen displays the the following actions:

AMP screen or section	Account activities
Virtual Machines	<ul style="list-style-type: none"> • Created • Failed to provision • Deleted immediately • Failed to delete immediately • Renamed • Failed to rename • Changed in power action • Failed to change in power action • Upgraded • Failed to upgrade • Downgraded immediately • Failed to downgrade immediately • Updated with a new disk • Failed to update with a new disk • Updated with disk expansion • Failed to update with disk expansion • Deleted a disk • Failed to delete a disk
Workload and Tiers	<ul style="list-style-type: none"> • Added a workload • Changed a workload • Deleted a workload • Moved a virtual machine to a different workload • Added a tier • Changed a tier • Deleted a tier • Moved a virtual machine to a different tier
Disaster Recovery	<ul style="list-style-type: none"> • Purchased • Canceled

Advanced Backup	<ul style="list-style-type: none"> • Added a policy • Changed a policy • Deleted a policy • Added fileset protection • Changed fileset protection • Removed fileset protection • Added a fileset • Changed a fileset • Deleted a fileset • Added virtual machine protection • Changed virtual machine protection • Removed virtual machine protection
SSL VPN	<ul style="list-style-type: none"> • Enabled SSL VPN connection • Disabled SSL VPN connection
L2L VPN Tunnels	<ul style="list-style-type: none"> • Created an L2L VPN tunnel • Failed to create an L2L VPN tunnel • Enabled an L2L VPN tunnel • Disabled an L2L VPN tunnel • Failed to enable an L2L VPN tunnel • Failed to disable an L2L VPN tunnel • Updated an L2L VPN tunnel • Failed to update an L2L VPN tunnel • Deleted an L2L VPN tunnel • Failed to delete an L2L VPN tunnel
IP Addresses	<ul style="list-style-type: none"> • Added a public IP address • Failed to add a public IP address • Assigned a public IP address to a private IP address • Failed to assign a public IP address to a private IP address • Unassigned a public IP address from a private IP address • Failed to unassign a public IP address from a private IP address • Assigned a private IP address • Failed to assign a private IP address • Unassign a private IP address • Failed to unassign a private IP address • Remove a public IP address from an account • Failed to remove a public IP address from an account
Marketplace	<ul style="list-style-type: none"> • Made a marketplace purchase • Failed to make a marketplace purchase • Cancel a marketplace purchase • Failed to cancel a marketplace purchase
Firewall	<ul style="list-style-type: none"> • Added an IP group • Changed an IP group • Deleted an IP group • Added a service group • Changed a service group • Deleted a service group • Changed a firewall policy
Accounts	<ul style="list-style-type: none"> • Renamed • Added a user • Deleted a user • Added a role • Deleted a role • Updated permissions • Updated password • Added a cloud connection • Updated a cloud connection

Security	<ul style="list-style-type: none">• Added or removed a user from a ticketing organization• Changed Log Management retention plan• Converted a virtual machine into a log collector
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Troubleshoot Account Activity screen

If you do not see any data in the **Activity** screen, consider that:

- There is no data to view.
 - You do not have permission to view this information.
 - You must have the **View Account Activity** permission enabled. Contact your account administrator to enable this permission. To learn how to update your permissions, see [Roles and Permissions](#).
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