

# Support API Calls



Generally, this section applies to both **Armor Complete** and **Armor Anywhere** users; however, review the table below to make sure the specific API call is compatible with your product.

API call	Description	Product compatibility
<a href="#">Get Tickets</a>	The <b>Get Tickets</b> API retrieves a list of support tickets associated with your account, including support tickets where you are included as a recipient.	<ul style="list-style-type: none"><li>• Armor Complete</li><li>• Armor Anywhere</li></ul>
<a href="#">Get Ticket Entries</a>	The <b>Get Ticket Entries</b> API displays details for support ticket associated with your account, including support tickets where you are included as a recipient.	<ul style="list-style-type: none"><li>• Armor Complete</li><li>• Armor Anywhere</li></ul>
<a href="#">Get Ticket Count</a>	The <b>Get Ticket Count</b> API retrieves the number of tickets created for the account.	<ul style="list-style-type: none"><li>• Armor Complete</li><li>• Armor Anywhere</li></ul>
<a href="#">Get Ticket</a>	The <b>Get Ticket</b> API displays the details for a specific ticket.	<ul style="list-style-type: none"><li>• Armor Complete</li><li>• Armor Anywhere</li></ul>
<a href="#">Get Ticket Meta-Data</a>	The <b>Get Ticket Meta-Data</b> API displays detailed information for a list of support tickets associated with your account, including support tickets where you are included as a recipient.	<ul style="list-style-type: none"><li>• Armor Complete</li><li>• Armor Anywhere</li></ul>
<a href="#">Get Ticket Attachments</a>	The <b>Get Ticket Attachments</b> API returns the attachment associated with a specified ticket.	<ul style="list-style-type: none"><li>• Armor Complete</li><li>• Armor Anywhere</li></ul>
<a href="#">Create Ticket</a>	The <b>Create Ticket</b> API creates a new ticket.	<ul style="list-style-type: none"><li>• Armor Complete</li><li>• Armor Anywhere</li></ul>
<a href="#">Post Ticket Comment</a>	The <b>Post Ticket Comment</b> API adds a comment to a ticket.	<ul style="list-style-type: none"><li>• Armor Complete</li><li>• Armor Anywhere</li></ul>
<a href="#">Submit Ticket Comment Feedback</a>	The <b>Post Authorize</b> API submits feedback to a comment on a ticket.	<ul style="list-style-type: none"><li>• Armor Complete</li><li>• Armor Anywhere</li></ul>

Favorite a Ticket	The <b>Favorite a Ticket</b> API adds (or removes) the specified ticket to your list of favorite tickets.	<ul style="list-style-type: none"> <li>• Armor Complete</li> <li>• Armor Anywhere</li> </ul>
Close a Ticket	The <b>Close a Ticket</b> API closes a ticket.	<ul style="list-style-type: none"> <li>• Armor Complete</li> <li>• Armor Anywhere</li> </ul>
Re-open a Ticket	The <b>Re-open a Ticket</b> API opens an existing ticket.	<ul style="list-style-type: none"> <li>• Armor Complete</li> <li>• Armor Anywhere</li> </ul>
Remove Ticket Recipients	The <b>Remove Ticket Recipients</b> API removes a recipient from a ticket.	<ul style="list-style-type: none"> <li>• Armor Complete</li> <li>• Armor Anywhere</li> </ul>
Add Recipient to a Ticket	The <b>Add Recipient to a Ticket</b> API adds a recipient to a ticket.	<ul style="list-style-type: none"> <li>• Armor Complete</li> <li>• Armor Anywhere</li> </ul>
Remove Related Ticket Association	The <b>Remove Related Ticket Association</b> API removes a related ticket association.	<ul style="list-style-type: none"> <li>• Armor Complete</li> <li>• Armor Anywhere</li> </ul>
Add Related Ticket Association	The <b>Add Related Ticket Association</b> API creates a related ticket association.	<ul style="list-style-type: none"> <li>• Armor Complete</li> <li>• Armor Anywhere</li> </ul>
Remove a Tag from a Ticket	The <b>Remove a Tag From a Ticket</b> API deletes a tag from a ticket.	<ul style="list-style-type: none"> <li>• Armor Complete</li> <li>• Armor Anywhere</li> </ul>
Add a Tag to a Ticket	The <b>Add a Tag to a Ticket</b> API adds a tag to a ticket.	<ul style="list-style-type: none"> <li>• Armor Complete</li> <li>• Armor Anywhere</li> </ul>
Rate a Ticket	The <b>Rate a Ticket API</b> adds a numeric rating to a support ticket.	<ul style="list-style-type: none"> <li>• Armor Complete</li> <li>• Armor Anywhere</li> </ul>
Mark a Ticket as Read	The <b>Mark a Ticket as Read</b> API labels a specified ticket as <b>read</b> .	<ul style="list-style-type: none"> <li>• Armor Complete</li> <li>• Armor Anywhere</li> </ul>