Armor Knowledge Base

Armor Knowledge Base

Requirements / Pre-installation

Armor Complete

- Operating system availability and fixed instance offerings
- Browser support
- Supported ciphers
- Subscribe to account notifications and contact Armor Support

Armor Anywhere

- Operating system compatibility
- Browser support
- Resource requirements
- Firewall rules
- Pre-installation scripts
- Subscribe to account notifications and contact Armor Support

Onboarding / Installation

Armor Complete

Learn how to complete the onboarding process and set up your infrastructure:

- Account administrators
- Invited users

For upgraded users, review the following information:

- Frequently Asked Questions for Generation 4

  - Introduction
  - Infrastructure
  - Pricing / Billing
  - Continuous Server Replication (Disaster Recovery)

- Complete the pre-upgrade process

- Complete the post-upgrade process

- SSL VPN for Gen 3

Armor Anywhere

Learn how to complete the onboarding process and install the Anywhere agent:

- Windows 2008
- Windows 2012 and 2016
- Linux

Product user guides

Armor Complete

Home screen: Understand and troubleshoot data from the security dashboards

Armor Anywhere

Home screen: Understand and troubleshoot data from the security dashboards

- Health Overview Dashboard (Armor Complete)
    - Protection Dashboard (Armor Complete)
        - Improve your Protection score
    - Detection Dashboard (Armor Complete)
    - Response Dashboard (Armor Complete)
- Manage your health scores (Armor Complete)

Security screen: Analyze your virtual machine's subcomponents, review logs, manage firewall rules, and more

- Malware Protection
- File Integrity Monitoring (FIM)
- Patching
- Log and Data Management
    - Default Log Collection (Armor Complete)
    - Collect host-based logs through Log Relay (Armor Complete)
    - Convert a virtual machine into a log collecting device through Log Relay
- Vulnerability Scanning
- Dynamic Threat Blocking
- Security Incidents
- Firewall Rules

Infrastructure screen: Create, configure, and maintain your virtual machine

- Workloads
- Virtual Machines
    - Continuous Server Replication (Disaster Recovery)
    - Continuous Server Replication (Disaster Recovery) for upgraded users
- Advanced Backup
- IP Address
- L2L VPN Tunnel
- SSL VPN

- Health Overview Dashboard (Armor Anywhere)
    - Protection Dashboard (Armor Anywhere)
        - Improve your Protection score
    - Detection Dashboard (Armor Anywhere)
    - Response Dashboard (Armor Anywhere)
- Manage your health scores (Armor Anywhere)

Security screen: Analyze your server's subcomponents, review logs, and more

- Malware Protection
- File Integrity Monitoring (FIM)
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- Log and Data Management
    - Default Log Collection (Armor Anywhere)
    - Collect host-based logs through Log Relay
    - Convert a virtual machine into a log collecting device through Log Relay
- Vulnerability Scanning (Armor Anywhere)
    - Scan Details (Vulnerability Scanning Details)
- Dynamic Threat Blocking
- Security Incidents

Infrastructure screen: View the security status of your public cloud instances

- Virtual Machines (Armor Anywhere)

Account screen: Sync your public cloud account into AMP, such as your Amazon Web Services (AWS) account

- Cloud Connections

AMP Account User Guides

Marketplace screen: View, order, and manage available add-on products

- Armor Marketplace

Support screen: Contact Armor Support

- Support Tickets

Account screen: Manage your AMP and public cloud accounts

- User Accounts
- Invoices + Payments
- Payment Methods
- Roles and Permissions (Armor Complete)
- Roles and permissions (Armor Anywhere)
- Review all permissions
- Account Activity

Release Notes

- 2019 Release Notes
- Archived Release Notes

For patching information regarding Meltdown and Spectre, see Meltdown - Spectre Remediation.

For Armor's Terms of Service and Service Descriptions, please visit the main Armor website.

Armor API Guide

- Overview
- Log into Armor API
- The interactive Armor API
- Authentication API calls
- Infrastructure API calls
- Network Services API calls
- Security API calls
- Support API calls
- Account Management API calls

Training Videos

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