# Account Activity

To fully use this screen, you must have the **View Account Activity** permission assigned to your account.

## Overview

You can use the **Activity** screen to view the infrastructure changes made to your account.

Additionally, this screen displays upcoming events, such as a virtual machine that has been scheduled to delete at the end of the billing cycle.

This screen retains and displays information for a 13-month period.

This screen will list changes to:

- Virtual machines, including workloads and tiers
- Advanced Backup
- Firewall rules
- Dynamic Threat Blocking (IP Reputation Manager)
- L2L VPN tunnels
- Disaster Recovery
- Log Retention
- Marketplace orders
- SSL VPN connections

This screen will not include support tickets, nor invoices.

This screen limits to 10,000 rows of returned data.

## Access the Account Activity screen

1. In the Armor Management Portal (AMP), in the left-side navigation, click **Account**.
2. Click **Activity**.
3. Review the columns.

| Column | Description |
|---|---|
| User | This column displays the name of the user who performed the action.<br><br>Sometimes, a Hero will perform an action in your account. In this case, the name of the Hero will be displayed, along with **ARMOR**. |
| Type | This column displays the section of AMP that has been affected:<br><br>- Security<br>- Marketplace<br>- Infrastructure<br>- Support<br>- Account |
| Date | This column displays the date and time when the action took place. |

| Activity | This column displays a brief description of the action. |
|---|---|
| | You can click the arrow to view detailed activity information.<br><br>Detailed activity information varies between account actions; however, some common detailed activity information are:<br><br>• **Power Action** - The action made to a virtual machine, such as **powerOn**, **powerOff**, or **shutdown**.<br>• **Action** - Unlike **Power Action**, this action refers to more general changes, such as **Updated** or **Added**.<br>• **Name** - This entry can vary based on the action:<br>  • For example, for any changes made to a virtual machine, then the name of the virtual machine will be listed.<br>  • For any changes made to a policy, then the name of the policy will be listed.<br>• **VM Name** - The name of the virtual machine that was updated.<br>• **URL** - The specific AMP URL where the action took place.<br>• **User** - The name of the user who performed the action.<br>• **Notes** - **False** indicates that there isn't a corresponding entry.<br>• **Tag** - **False** indicates that there isn't a corresponding entry.<br>• **URL** - The specific AMP URL where the action occurred.<br>• **User** - The user who performed the action.<br>• **Workload Name** - The name of the workload that was updated.<br>• **VM Name** - The name of the virtual machine that was updated.<br><br>To view a list of all actions listed, see Review list of supported account activities. |

# Review list of supported account activities

The **Activity** screen displays the the following actions:

| AMP screen or section | Account activities |
|---|---|
| Virtual Machines | • Created<br>• Failed to provision<br>• Deleted immediately<br>• Failed to delete immediately<br>• Renamed<br>• Failed to rename<br>• Changed in power action<br>• Failed to change in power action<br>• Upgraded<br>• Failed to upgrade<br>• Downgraded immediately<br>• Failed to downgrade immediately<br>• Updated with a new disk<br>• Failed to update with a new disk<br>• Updated with disk expansion<br>• Failed to update with disk expansion<br>• Deleted a disk<br>• Failed to delete a disk |

| | |
|---|---|
| Workload and Tiers | <ul><li>Added a workload</li><li>Changed a workload</li><li>Deleted a workload</li><li>Moved a virtual machine to a different workload</li><li>Added a tier</li><li>Changed a tier</li><li>Deleted a tier</li><li>Moved a virtual machine to a different tier</li></ul> |
| Disaster Recovery | <ul><li>Purchased</li><li>Canceled</li></ul> |
| Advanced Backup | <ul><li>Added a policy</li><li>Changed a policy</li><li>Deleted a policy</li><li>Added fileset protection</li><li>Changed fileset protection</li><li>Removed fileset protection</li><li>Added a fileset</li><li>Changed a fileset</li><li>Deleted a fileset</li><li>Added virtual machine protection</li><li>Changed virtual machine protection</li><li>Removed virtual machine protection</li></ul> |
| SSL VPN | <ul><li>Enabled SSL VPN connection</li><li>Disabled SSL VPN connection</li></ul> |
| L2L VPN Tunnels | <ul><li>Created an L2L VPN tunnel</li><li>Failed to create an L2L VPN tunnel</li><li>Enabled an L2L VPN tunnel</li><li>Disabled an L2L VPN tunnel</li><li>Failed to enable an L2L VPN tunnel</li><li>Failed to disable an L2L VPN tunnel</li><li>Updated an L2L VPN tunnel</li><li>Failed to update an L2L VPN tunnel</li><li>Deleted an L2L VPN tunnel</li><li>Failed to delete an L2L VPN tunnel</li></ul> |
| IP Addresses | <ul><li>Added a public IP address</li><li>Failed to add a public IP address</li><li>Assigned a public IP address to a private IP address</li><li>Failed to assign a public IP address to a private IP address</li><li>Unassigned a public IP address from a private IP address</li><li>Failed to unassign a public IP address from a private IP address</li><li>Assigned a private IP address</li><li>Failed to assign a private IP address</li><li>Unassign a private IP address</li><li>Failed to unassign a private IP address</li><li>Remove a public IP address from an account</li><li>Failed to remove a public IP address from an account</li></ul> |
| Marketplace | <ul><li>Made a marketplace purchase</li><li>Failed to make a marketplace purchase</li><li>Cancel a marketplace purchase</li><li>Failed to cancel a marketplace purchase</li></ul> |

| Firewall | <ul><li>Added an IP group</li><li>Changed an IP group</li><li>Deleted an IP group</li><li>Added a service group</li><li>Changed a service group</li><li>Deleted a service group</li><li>Changed a firewall policy</li></ul> |
|---|---|
| Accounts | <ul><li>Renamed</li><li>Added a user</li><li>Deleted a user</li><li>Added a role</li><li>Deleted a role</li><li>Updated permissions</li><li>Updated password</li><li>Added a cloud connection</li><li>Updated a cloud connection</li></ul> |

# Troubleshoot Account Activity screen

If you do not see any data in the **Activity** screen, consider that:

- There is no data to view.
- You do not have permission to view this information.
    - You must have the **View Account Activity** permission enabled. Contact your account administrator to enable this permission. To learn how to update your permissions, see Roles and Permissions (Armor Complete) or Roles and permissions (Armor Anywhere).